



## WARRANTY



Basic Warranty period

5 Years Compressor  
1 Year Parts

Parts are shipped subject to a completed warranty claim form.

Completing the Warranty Claim for is easy, the information that is require is as follows:

**What do you want to do?** Credit for a part or do you require a replacement part  
For credit **Air-Con International** require the original purchase order information.

**HVAC Distributor Information:** This must be filled out- this allows tracking of the unit and of the warranty, so that quick service can be provided.

**Ship to info:** Where does the part needs to be shipped? , We can ship to either the Servicing Contractor Or to the HVAC Distributor, but not to the End user.

**End User:** This is the customer who has the unit installed- This is useful for our records.

**Servicing Contractor:** This is the contractor who installed the unit, we require this information Should our Warranty processing team have question regarding the warranty or the nature of the failure. Therefore a phone number is very important, as is a name of the technician involved in this repair.

**Model Number:** The complete model number is also very important, so that the correct parts can be identified And provided, also if you require a part for the Outdoor unit, please provide the outdoor unit model, and vice versa.

**Serial Number:** This is the must important piece of information, without a serial number the unit can not be Correctly identified or the correct parts selected, therefore no serial number = no action on the warranty claim form.

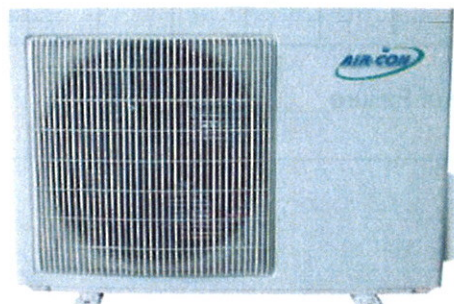
**Installation Date:** A very important date-must be provided, this will allow us to calculate (Together with the Serial Number) the period of warranty remaining on the unit, or if the unit is still in warranty.

**Explanation of Failure:** What went wrong with the unit, this helps to provide the correct parts.

**“ IT DOESN'T WORK” is not a valid explanation**

**Freight Claim:** Did the warranty occur do to freight claim, if so fill out this section.

**Approvals:** For Air-Con International use only





# WARRANTY REGISTRATION

COMPLETE AND RETURN THIS FORM WITHIN 14 DAYS OF INSTALLATION TO VALIDATE THE WARRANTY ON YOUR AIR-CON MINI SPLIT AIR CONDITIONER

## End User / Installed Location

Name :			
Address : Street			Apt
City	State	Zip	
Country			
Phone # : Home	Work		
e-Mail :			

## Installing Contractor

Name :			
Address : Street			Apt
City	State	Zip	
Country			
Phone # : Home	Work		
e-Mail :			

## Wholesale Distributor (Seller to Installing Contractor)

Name :			
Address : Street			
City	State	Zip	
Country			
Phone # : Office	Fax		

## Unit Details

Indoor Model			Serial #
Outdoor Model			Serial #
Type of Installation	<input type="checkbox"/> Residential	Date of Installation	
	<input type="checkbox"/> Commercial		
	<input type="checkbox"/> Data Room		

NOTES : PLEASE FAX THIS DOCUMENT TO 954-771-1418